How do I report an IT security incident?

Tell Me

1. Any event that could lead to someone gaining unintentional, unlawful, or unauthorized access to University information or resources is a security risk and must be reported immediately. Examples of security incidents include:
   a. Unauthorized access to systems or data.
   b. Lost or stolen equipment.
   c. Discovery of sensitive or confidential information on a public website.
   d. Inadvertent sending of sensitive or confidential information to unauthorized recipients.
2. Send an email to SecurityIncident-group@uncc.edu or contact the IT Service Desk at 704-687-5500 or help@uncc.edu.

Related FAQs

• What are the University’s IT policies?
• What are the guidelines for storing level 0 - 3 data?
• What is the Security Awareness Training and where can I complete it?
• How do I best secure my personal computer and data?
• What is the policy for employees using mobile devices?