How do I submit a Sponsored Guest Account form?

Tell Me

Faculty and staff can sponsor guest accounts, however only designated Business Officers and Information Security Liaisons can submit these requests.

Non-US Citizen Requests: Depending on the Visa type, documentation from the International Student and Scholar Office (ISSO) may be required to submit the request. Requests for guests with B1, B2 and Visa Waiver status are exempt from this requirement.

Vendor Requests: Review the contract with the appropriate business officer prior to submitting the request.

You must attach an image of the guests' official photo ID (e.g. US Driver's License, State ID, Green Card, or Passport). Non-US Citizens must attach an ISSO email indicating that the paperwork is complete.

Some states have started to issue electronic driver's licenses. If submitting an electronic drivers license, please submit both pages.

1. The Sponsored Guest Account Form is used to request Ninernet credentials for affiliated guests to get access to the University's electronic and computing resources. See this FAQ for more details.
2. To get started, Business Officers and Information Security Liaisons can open a browser and go to the ITS Sponsored Guest Account Form.
3. Enter your Ninernet credentials and select the Log In button, as shown below:

4. Once credentials have been entered, the ITS Sponsored Guest Account Form will be displayed.
5. The Submitter (800#) and Name will automatically be displayed, as shown below:

6. Enter the Sponsor's UNC Charlotte ID (800#). The Sponsor's email address will automatically be displayed.
7. Select the **appropriate category** from the drop down list. Choose the appropriate subcategory as needed.

![Account Information Image]

8. If applicable, select a **Guest Department**. The default entry is the Submitter’s department.
9. Select a **Start Date**. This is the date the Sponsored Guest’s access will begin.
10. Select an **End Date**. This is the date the Sponsored Guest’s access will be terminated.
   a. You can only request access for twelve months. If a longer period is needed, you can request an extension after one year.
11. Is Guest a US Citizen or Permanent Resident? Select **Yes** or **No**.
   a. If **No** is selected,
      i. Enter the Guest’s I-94 Number, if available.
      ii. Select an **I-94 Expiration Date** (optional).
      iii. Select a **Visa Type**.
      iv. Are you a part of the **Visa Waiver Program**? Select **Yes** or **No**.
      v. Do you have an **Employment Authorization Document**? Select **Yes** or **No**.
12. If appropriate, enter the Guest’s previous UNC Charlotte Username or UNC Charlotte ID #.

   ![Guest Information Image]

   a. If the UNC Charlotte username is found, the Legal First Name, Legal Middle Name, Legal Last Name, Preferred First Name, Date of Birth, Gender, and Personal Email Address fields will be automatically populated with information from Banner. Please edit any incorrect information.
   b. If no username is found, please enter this guest information.
      i. **Preferred First Name**, if applicable
      ii. **Legal Middle Name**
      iii. Check the **No Middle Name** box if applicable
      iv. **Previous Last Name**, if applicable
      v. **Cell Phone Number**
      vi. **Home Phone Number**
      vii. **Permanent Address**
      viii. **Company Name**
      ix. **Company Address**
      x. **Comments** (optional)
13. Check the box to acknowledge that you **have reviewed this request with your department’s Information Security Liaison (ISL) or you are the departments ISL**.
14. Click the **Attachments** button to attach required supporting documentation.
   a. Navigate to the file location of the photo ID, select the file, and click **Open**.
   b. Click **OK** once you have attached all the required documents.

   **Warning**: Guests who are not US Citizens or Permanent Residents are required to attach the email from the ISSO department indicating their paperwork is complete.
15. Click the **Submit Sponsored Guest Account Form** button to submit your form for processing.
16. Click the **Reset and Submit Another** button to submit another new Sponsored Guest Account Form.
17. Email confirmations will be sent to both Submitter and Sponsor when form is submitted and approved/denied.

18. Guests will receive an email notification to their personal email address that an account has been created.

Related FAQs

- How do I submit a Sponsored Guest Account form?
- What information is needed to request a sponsored guest account?
- How do I activate my NinerNET account with Duo?
- How do I activate my NinerNET account?
- How often does my NinerNET password expire?