

Do I need to use Duo every time I login?

Tell Me

1. Yes, but using the **Remember me for 30 days** option on a trusted computer will make it easier.



Protect your data: do not use this option on public or shared computers. In particular, this option will not work on classroom podiums since they are shared computers.

2. Check the **Remember me for 30 days** checkbox at the bottom of the Duo window and select your Duo authentication method: **Send Me a Push**, **Call Me**, or **Enter a Passcode**

The screenshot shows the Duo authentication interface for UNC Charlotte. At the top, it says "Web Authentication @ UNC Charlotte" with the UNC Charlotte logo. Below that, it asks "First time user? Enroll and manage your devices at <https://duo.uncc.edu>". The main form area includes a "Device:" dropdown menu set to "Android (XXX-XXX-3161)", a "Choose an authentication method" section with three options: "DUO PUSH RECOMMENDED" with a "Send Me a Push" button, "Call Me" with a "Call Me" button, and "Passcode" with an "Enter a Passcode" button. At the bottom of the form, there is a checked checkbox for "Remember me for 30 days". On the left side of the form, there are links for "What is this?", "Add a new device", "My Settings & Devices", and "Need help?". At the bottom of the interface, a green banner contains the text: "NOTICE: You MUST close and exit your browser program after log-out to ensure security."

Related FAQs

- [How do I use the Duo app to generate a passcode?](#)
- [How do I use Duo while traveling outside the U.S.?](#)
- [An Infographic: Answering 7 Questions About Using Duo 2-Factor Authentication from Faculty](#)
- [How do I setup my iOS or Android device in Duo?](#)
- [What are the Duo best practices?](#)