Starting Jan. 31, 2019, what happens if I try to login to a SSO system and I haven't enrolled in Duo?

Tell Me

Be sure to use a computer, not a phone/tablet, when signing up for Duo.

The first time you login to a Single Sign On (SSO) system (e.g., gmail.uncc.edu, my.uncc.edu, canvas.uncc.edu) you will be prompted to set up your Duo account; you will not be able to enter these systems until you set it up.

1. After entering your NinerNET username and password, you will see the following - click **Start setup**

2. Click the following FAQs for detailed instructions on adding devices:
   a. **Mobile phones** (Start at Step 5)
   b. **Tablets** (Start at Step 5)
   c. **Landlines** (Start at Step 5)
   d. **Security Keys (U2F Fobs)** (Start at Step 5)

Related FAQs

- How do I use the Duo app to generate a passcode?
- How do I use Duo while traveling outside the U.S.?
- An Infographic: Answering 7 Questions About Using Duo 2-Factor Authentication from Faculty
- How do I setup my iOS or Android device in Duo?
- What are the Duo best practices?