How do I re-link my UNC Charlotte Dropbox account to my personal account using the Dropbox Sync App?

Tell Me

**Note**
These instructions assume that the Dropbox Sync App is already installed on the computer and that the accounts were linked previously.

Windows

1. Right click on the Dropbox icon in the bottom tool bar
2. Click on the gear icon in the top right corner
3. Click on Preferences
4. Click on Account
5. Click on the tab that says UNC Charlotte
6. Click on Link to UNC Charlotte Dropbox

Mac

1. Through a browser, login to your UNC Charlotte Dropbox for Education account (dropbox.uncc.edu)
2. Click your name in the upper right corner and select Connect a personal Dropbox
3. The Connect your personal Dropbox page will open
4. Enter the email address and password for the personal Dropbox account and click Sign in

Note: These instructions assume that the Dropbox Sync App is already installed on the computer and that the accounts were linked previously.
7. Enter your email address (username@uncc.edu) and click Sign In; you should not enter your password.

5. Your University and personal Dropbox accounts are now connected.

6. Click on the Dropbox icon in the upper-right of your screen.

7. Click Link.

8. Click Link your personal Dropbox.

9. You will be redirected to the University Web Authentication page; log in with your NinerNET credentials.
10. After logging in, you will be provided a link code - click **Copy link code**

11. Go back to the Dropbox Setup window and click the **Paste** button - then click **Submit**
12. Your University Dropbox account will be linked to the Dropbox Sync App

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**Linked to UNC Charlotte Dropbox!**
This computer is now linked to your UNC Charlotte Dropbox! Files in your UNC Charlotte Dropbox folder automatically sync and backup online.

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13. Go back to the Dropbox Setup window and paste in the code, then click **Submit**.
14. Your University Dropbox account will be linked to the

15. Click Open my Dropbox Folder

Related FAQs

- What's the difference between Dropbox Team Folder and Google Shared Drive?
- How do I re-link my UNC Charlotte Dropbox account to my personal account using the Dropbox Sync App?
- Can I setup two Dropbox accounts on the same device using the Dropbox Sync App?
- How do I setup my UNC Charlotte Dropbox for Education account?
- How are computers replaced in Academic Affairs division for full time faculty and staff?