How do I reactivate a sponsored guest account that has expired?

Tell Me

1. If a sponsored guest account has expired within the last year and it needs to be reactivated, the sponsor should put a request into the IT Service Desk, (704) 687-5500.
   a. When making this request, please provide first name, last name, username and dates the account is needed.
2. Requests to reactivate older accounts should go through the standard request process since some information may have changed.

Related FAQs

- What is a sponsored NinerNET guest account?
- What are the NinerNET password rules?
- Why was my NinerNet password reset?
- How do I reset an expired or forgotten NinerNet password?
- What information is needed to request a sponsored guest account?