How do I know which eCommerce access to request for a new user?

Tell Me

- Consider the role that the employee will be fulfilling.
- If they pull reports for the daily deposit for payment card transactions to the Cashiers, they will need at a minimum, ClientLine access and a payment gateway access (most likely that will be the TouchNet Payment Gateway).
- If the person is only pulling data fields collected for uStores, they will only need TouchNet Marketplace access.
- Limit accesses to the least number of individuals that are needed to accomplish the tasks for your merchant area.
- See this FAQ to learn more about what eCommerce systems exist.

If you have questions regarding accesses, please email eCommerce@uncc.edu.

Related FAQs

- How do I know which eCommerce access to request for a new user?
- May I still submit the scanned or hard copy of the “EC-AR - Access Request to Reporting Systems?”
- How long does it take for the access request to be granted?
- What reports should be submitted with the Payment Book Receipt (“PBR”) for the daily deposit?
- When should an eCommerce Access Request eForm be submitted?