Why am I getting an error message about cookies when trying to review a Kaltura video in Canvas?

Tell Me

1. If you’re trying to view a Kaltura video using Internet Explorer, Edge, or Safari browsers, you may get an "Access Denied" or the below error.

   Your browser is blocking 3rd party session cookies which are required for the Kaltura application. To resolve this issue, please update your settings to allow 3rd party cookies.

2. Use Chrome or Firefox as your browser and the issue should resolve

Browsers

   Which browsers does Canvas support?
   How do I access Canvas using a mobile browser on my iOS device?
   How do I access Canvas using a mobile browser on my Android device?

Related FAQs

- How can I create a presentation in Kaltura Capture?
- How can I create a video using my webcam in Kaltura Capture?
- How can I specify that a Kaltura video in Canvas can be downloaded by students?
- How do I allow Multiple Attempts for In-Video Kaltura Quizzes in Canvas?
- How do I share my Kaltura Video with another faculty?