How do I add my UNC Charlotte Dropbox account to my Dropbox mobile app on my iOS or Android devices?

Tell Me

**Info**
These instructions assume you have been using a personal Dropbox account and the app is already installed on your device. If you have never used Dropbox on your device, follow these instructions.

**Warning**
In order to access both personal and UNCC Dropbox accounts using the app, you will need to have your personal Dropbox account connected to your UNC Charlotte Dropbox for Business account for this to work. To do this, please see this FAQ.

<table>
<thead>
<tr>
<th>iOS Dropbox App</th>
<th>Android Dropbox App</th>
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<tbody>
<tr>
<td>1. Open the Dropbox app on your iOS device.</td>
<td>1. Open the Dropbox app on your Android device.</td>
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<tr>
<td>2. You may be prompted to Sign In to your UNC Charlotte Dropbox account. Click Sign In and proceed to Step 4.</td>
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Congratulations

You can now sign in to your UNC Charlotte Dropbox.

Sign In

Skip For Now
3. If you do not see this splash screen, you will see your UNC Charlotte Dropbox folder listed when you open Dropbox. Click **UNC Charlotte**

4. A browser will open to the University Web Auth page, enter your NinerNET credentials

5. Click **Log In**

3. If you do not see this splash screen, you will see your UNC Charlotte Dropbox folder listed when you open Dropbox. Click **Sign in**

4. A browser will open to the University Web Auth page, enter your NinerNET credentials

5. Click **Log In**
6. Click **Allow** when prompted to complete single sign-on

![Dropbox single sign-on](image1.png)

6. Click **Allow** when prompted to complete single sign-on

![Dropbox single sign-on](image2.png)

7. You will now see your UNC Charlotte Dropbox folder

![UNC Charlotte Dropbox folder](image3.png)

7. You will now see your files and folders

![Files and folders](image4.png)

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**Related FAQs**

- Do sponsored guests or student employees get a University Dropbox account?
- How do I add my UNC Charlotte Dropbox account to my Dropbox mobile app on my iOS or Android devices?
- How do I connect my personal and my UNC Charlotte Dropbox for Business accounts and switch between them?
- How do I change the email address for my personal Dropbox account?
• How do I re-link my UNC Charlotte Dropbox account to my personal account using the Dropbox Sync App?