How do I update or add my personal (non-uncc) email address in Banner?

Show Me

Tell Me

⚠️ Alternate email address and/or cell phone is required for emergency notifications, NinerAlerts, and account verification. **Current** faculty, staff and students can **update this information** on the NinerNET website for password and account management. The information will then be added to Banner.

Legacy Self Service Banner accounts do not have access on the NinerNET website for password and account management and will need to follow the instructions below.

⚠️ **Note**

In order to update some personal information in Banner you will be required to verify your identity using your alternate email or phone number. If you do not have any alternate verification methods on file, please contact the IT Service Desk at 704-687-5500.

<table>
<thead>
<tr>
<th>To UPDATE your personal email address, follow these instructions:</th>
<th>To ADD your personal email address, follow these instructions:</th>
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| 1. Login to **Legacy Banner Self Service**
2. Click on **Banner Self Service**
3. Select **Personal Information** | 1. Login to **Legacy Banner Self Service**
2. Click on **Banner Self Service**
3. Select **Personal Information** |
4. Click **Update Personal Email Address**

5. Verify your identity using one of the options presented

6. Complete the verification process by checking your alternate email or text message

   **bannersystems@uncc.edu**

   Today at 10:04 AM

   You are receiving this email because a change to sensitive, personal information has been initiated in Banner Self Service. If you did not initiate this change, contact UNC Charlotte IT Service Desk at 704-687-5500 immediately.

   If you did initiate the change, then enter the code below in the text box on the authentication web page in Banner Self Service. This code will expire in 30 minutes.

   **Identification Code: 409033**

   UNC Charlotte is committed to account integrity and security.

   Time sent: 09/07/2016 10:04:45 AM

4. Click **Update Personal Email Address**

5. Verify your identity by text at your alternate phone number

6. Complete the verification process

7. Enter the identification code, click **Continue**

8. Select **Personal** as the Type of Email to Insert
7. Enter the identification code, click **Continue**

8. Click on your personal email address

9. Enter the updated personal (non-UNCC) email address in the text box

10. Click **Submit**

11. Click **Submit**

Related FAQs

- What is Legacy Banner Self Service?
- How do I view my transcript?
- How do I gain advisor access to Banner student?
- How do I view or edit my personal (non-uncc) address or phone number in Banner?
- How do I update or add my personal (non-uncc) email address in Banner?