How do I sign up for my University Adobe Creative Cloud account?

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Note
All faculty and staff are able to sign up for their Adobe (enterprise) account using their username@uncc.edu email address. Adobe Creative Cloud is not available to students but the software is installed in the Library and in many labs.

You only need to sign up for the first time you access Adobe Creative Cloud; any future login can follow these steps for personal or University computers.

1. Go to adobe.uncc.edu/ and click Sign Up.

New Users

SIGN UP
Sign in with your NinerNET to request access to Adobe Creative Cloud.

Only UNC Charlotte employees are eligible for an Adobe Creative Cloud account.

2. Enter your NinerNET credentials and click Log In.

Do not use an email alias e.g. john.smith@uncc.edu use your actual email address username@uncc.edu

3. A confirmation page will display with a link to adobe.com. You should also receive an email notification to your University email account confirming that you have access to the Adobe Creative Cloud for enterprise apps; no need to follow the "install an app yourself" link in the email. View this FAQ for installation instructions.
3. Click the link to adobe.com and click Sign In in the upper right.

4. Sign In

5. The homepage for your account will be displayed.

6. To install software, follow these steps for personal or University computers.

Note

Find helpful resources here.

Related FAQs

- How do I install Adobe Creative Cloud applications on my University computer?
- How do I login to the Adobe Creative Cloud application and individual applications like Photoshop?
• What do I do if I receive an Adobe Creative Cloud license is expiring message?
• How do students get access to Adobe Creative Cloud software?
• How do I reset the Creative Cloud desktop app to solve login and licensing issues?