What tools are used to manage university computers, systems and servers?

Tell Me

1. University computers, systems and servers are "managed" by IT staff.
2. IT staff manage these systems and devices in accordance with the university Guideline for Security of Endpoints, Guideline for Security of Systems and Guideline for Applications.
3. Devices and systems are managed in order to maximize performance and minimize security risk.
4. Windows computers are managed using Microsoft's Software Center and Configuration Manager (SCCM).
5. Mac computers are managed using JAMF.
6. Linux computers are not being uniformly managed.
7. Contact the IT Service Desk with questions, help.uncc.edu and 704-687-5500.

Related FAQs

- How do I request my University computer to be upgraded to Windows 10?
- What operating systems are supported on university devices?
- What operating systems are supported on university servers?
- What tools are used to manage university computers, systems and servers?
- How is my new University Mac different from my old Mac?