How does a supervisor request temporary access to an employee's Gmail account?

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There are situations when a supervisor might need temporary access to an employee's Gmail account during times of prolonged absences e.g. separated employees or employees out on extended sick leave or vacation.

1. If possible, the employee can grant access to his/her Gmail account by following this FAQ.
2. If the employee is unavailable to grant access themselves, the supervisor can request access by contacting the IT Service Desk
3. The following information will be needed:
   a. Supervisor's name
   b. Supervisor's username
   c. Employee name
   d. Employee NinerNET username
   e. Reason for access

Related FAQs

- What types of Generic Accounts are available for Gmail at UNC Charlotte?
- How can I get removed from the ResearchStudyAnnouncement-group emails?
- What options are available in Google for generic email?
- How do I create a calendar event from an email?
- How do I login to my UNC Charlotte account from Google's login page?