How do I access the VPN using Duo?

Tell Me

1. When you are required to use Duo to access the VPN, you will be prompted to log in using your NinerNET credentials and a Second Password:

<table>
<thead>
<tr>
<th>DUO Push</th>
<th>Phone Call</th>
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</thead>
<tbody>
<tr>
<td>1. Open the Cisco AnyConnect client on your computer</td>
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<td>2. Enter your NinerNET username and password</td>
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<tr>
<td>3. Type <strong>push</strong> in the Second Password field and click <strong>OK</strong></td>
<td>3. Type <strong>phone</strong> in the Second Password field and click <strong>OK</strong></td>
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<td>3. Go to the Duo app and use resources as usual in the UNC Charlotte area</td>
</tr>
</tbody>
</table>

4. Open the Duo app on your phone and tap the **Approve** button on your phone, when prompted

5. Cisco AnyConnect will finish dual authentication and you can use resources as usual

6. Click **Disconnect** in the Cisco AnyConnect client when you're finished with your VPN session

**Info**

If you have multiple devices enrolled, you will receive a push to your default device. To get a push to a secondary device, type the order number of the desired device. Example: **push3**

You can see the order of your devices when you are managing them in Duo.

Related FAQs

- How do I configure a fob for use with Duo?
- What do I do if I can't check the "Remember me for 30 days" option in Duo?
- Can I get removed from Duo after I have been enrolled?
- How do I use the Duo app to generate a passcode?
- How do I use Duo while traveling outside the U.S.?