How do I look up my NinerNET username?

Tell Me

If you forgot your username, follow these steps to retrieve it:

1. Go to [NinerNET](#)
2. Click on the [Forgot NinerNET username](#) link

3. Enter your **legal first** name, **legal last** name, and **date of birth**

4. Click [Retrieve NinerNET Username](#)
5. Your username will appear at the top of the page
6. If you have problems, please contact the IT Service Desk, 704-687-5500 or [help@uncc.edu](mailto:help@uncc.edu)

Related FAQs

- What information is needed to request a sponsored guest account?
- What computing services does a sponsored guest get access to?
- How will a sponsor know when a sponsored guest account is expiring?
- How long does it take to get a sponsored NinerNET account approved?
- How long does a sponsored guest account last?