Can I use a 3rd party vendor like iContact, ConstantContact or MailChimp to send emails from a @uncc.edu email address?

Tell Me

1. Yes you can but check with the vendor to see if they support authenticated **DKIM** compliant mail.
   a. If yes, work with IT to make sure the software is configured correctly - see Step 3 in this FAQ.
   b. If no, either find a different vendor or contact ITS.

Related FAQs

- How do I make sure mass email messages from 3rd party vendors will not be blocked or flagged as SPAM?
- Why is DMARC important?
- What is DMARC (Domain-based Message Authentication, Reporting and Conformance)?
- What is DKIM (Domain Key Identified Mail)
- How do I test for DMARC compliance when I am working with a third party vendor to send mass emails from an @uncc.edu account?