How often does my NinerNET password expire?

Tell Me

Duo 2-Factor Authentication is required for all university employees, sponsored guests and emeriti. Since Duo secures accounts more than a password, the use of Duo may affect the password expiration policy. See chart below for details.

<table>
<thead>
<tr>
<th>Type of Account</th>
<th>Without Duo</th>
<th>With Duo</th>
</tr>
</thead>
<tbody>
<tr>
<td>Student</td>
<td>180 days</td>
<td>365 days</td>
</tr>
<tr>
<td>Student Employees</td>
<td>N/A</td>
<td>365 days</td>
</tr>
<tr>
<td>Student PCI Data Handlers</td>
<td>NA</td>
<td>90 days</td>
</tr>
<tr>
<td>ITS Student Employees</td>
<td>N/A</td>
<td>365 days</td>
</tr>
<tr>
<td>Faculty</td>
<td>N/A</td>
<td>365 days</td>
</tr>
<tr>
<td>Emeriti</td>
<td>N/A</td>
<td>365 days</td>
</tr>
<tr>
<td>Staff</td>
<td>N/A</td>
<td>365 days</td>
</tr>
<tr>
<td>PCI Data Handlers</td>
<td>N/A</td>
<td>90 days</td>
</tr>
<tr>
<td>ITS Staff</td>
<td>N/A</td>
<td>365 days</td>
</tr>
<tr>
<td>Sponsored Guests</td>
<td>N/A</td>
<td>365 days</td>
</tr>
<tr>
<td>Generic</td>
<td>N/A</td>
<td>90 days</td>
</tr>
<tr>
<td>_A Administrative</td>
<td>N/A</td>
<td>90 days</td>
</tr>
</tbody>
</table>

Info

Email reminders will be sent prior to the expiration. You should change your password when you receive the email reminder. If you allow your password to expire, you can use the forgot NinerNET password option to reset your password using your alternate email or mobile number. You can also contact the IT Service Desk, 704-687-5500 or help@uncc.edu.

Related FAQs

- What are the NinerNET password rules?
- How do I reset an expired or forgotten NinerNet password?
- How do I look up my NinerNET username?
- How do I change my NinerNET password on the NinerNET website for password and account management?
- How do I activate my NinerNET account?