What happens if I send or am sent Social Security or credit card number data in Gmail?

Tell Me

- At UNC Charlotte, per Data Handling Guidelines, email being sent both from and to university accounts are scanned for Social Security and credit card numbers.
- Emails that are identified with a high confidence of containing this data will not be delivered to either UNC Charlotte or external email addresses.
- Senders will receive a Delivery Status Notification (Failure) message.

Message not delivered

There was a problem delivering your message to technical details below. See the [LEARN MORE](#)

This link will take you to a third-party site

The response was:

Your message cannot be sent because it appears to contain a Social Security Number - according to the Data Handling Guidelines available at [https://itservices.uncc.edu/soxguide-data-handling](https://itservices.uncc.edu/soxguide-data-handling) - SSNs cannot be sent through email. Please contact who you were emailing to discuss a sending alternative. Think this is in error? Contact the IT Service Desk at 704-687-5500 or [help.uncc.edu](http://help.uncc.edu).

Related FAQs

- What Google Apps are available at UNC Charlotte?
- What types of Generic Accounts are available for Gmail at UNC Charlotte?
- How can I get removed from the ResearchStudyAnnouncement-group emails?
- What's the difference between Dropbox Team Folder and Google Shared Drive?
- What options are available in Google for generic email?