How do I access H, J, or S drives from off campus using a personal Mac computer?

Tell Me

Faculty and Staff: No level 1-3 data can be stored on personal computers; see the Guideline for Data Handling. If you have questions about the data levels, please contact your Data Security Officer, Information Security Liaison, or the Information Security Compliance Office. Mobile devices used to access university information resources are at increased risk of data exposure due to loss, theft or compromise. To mitigate this risk, additional safeguards must be used. See the Guideline for Mobile Devices for more details.

Info

Beginning July 1, 2018, H: drives are no longer provisioned for new student accounts. Students can request H: drives here. Students do have access to Google Drive for cloud-based storage.

1. Download and install the Cisco AnyConnect VPN
2. Connect to the VPN
3. From the Finder Menu bar at the top of your screen, click Go
   a. Click Connect to Server
   b. In the Server Address: field, type the correct folder location:
      i. For H: drive: Type in smb://filer.uncc.edu/home/username (replace < username > with your NinerNET username)
      ii. For J: and S: drive: Type in smb://filer.uncc.edu/dept
   c. Click Connect
4. When the dialog box appears, enter your NinerNET password to authenticate

Make sure that Finder Preferences > General > Connected Servers box is checked. If not, the server icon won't be seen on the desktop.

If you would like to easily mount again in the future, should connection ever be lost, you can:
   a. Type the server name in the Server Address: field
   b. Click the plus sign icon to the right of the server address
Related FAQs

- How do I access a transcript of the CTL workshops I have attended?