Can I reset my NinerNET password if I don't provide an alternate phone or email address?

**Tell Me**

1. Yes, you can reset your NinerNET password by logging onto the [NinerNET](https://www.uncc.edu) website for password and account management before your password expires.
2. If your password expires, you will need to contact the IT Service Desk, [help@uncc.edu](mailto:help@uncc.edu) or 704-687-5500.

**Related FAQs**

- What are the NinerNET password rules?
- How do I reset an expired or forgotten NinerNet password?
- How do I look up my NinerNET username?
- How do I change my NinerNET password on the NinerNET website for password and account management?
- How do I activate my NinerNET account?