Why am I prompted to Continue in Adobe Creative Cloud applications while I am using the software?

Tell Me

1. Adobe wants to make sure the logged-in person is the person using the software, so periodically the software will force you to confirm your account.

![Account Confirmation](image)

Info

This is expected for computer labs. If faculty and staff are seeing this message and wish not to please uninstall Adobe Acrobat DC and reinstall it through the Creative Cloud app following this FAQ.

Please note students will no longer be able to log in and use Adobe products on these machines due to licensing restrictions.

Related FAQs

- What software is included with Adobe Creative Cloud?
- What is Adobe Creative Cloud and who can use it?
- How do students get access to Adobe Creative Cloud software?
- How do I get access to Adobe Mobile Apps?
- How do I sign up for my University Adobe Creative Cloud account?