Why am I getting an error message about cookies when trying to review a Kaltura video in Canvas?

Tell Me

1. If you're trying to view a Kaltura video using Internet Explorer, Edge, or Safari browsers, you may get an "Access Denied" or the below error.

   ![Warning](image)
   
   Your browser is blocking 3rd party session cookies which are required for the Kaltura application. To resolve this issue, please update your settings to allow 3rd party cookies.

2. Use **Chrome** or **Firefox** as your browser and the issue should resolve

Browsers

- Which browsers does Canvas support?
- How do I access Canvas using a mobile browser on my iOS device?
- How do I access Canvas using a mobile browser on my Android device?

Related FAQs

- How can I get an HTML embed code to share my Kaltura Video?
- How do I request captions for a Kaltura video?
- How do I customize the Kaltura Capture local recording folder on my computer?
- How can I create a presentation in Kaltura Capture?
- How can I create a video using my webcam in Kaltura Capture?