How do I run a virus scan with Tetra?

Tell Me

1. Click on the **Windows Start Menu**
2. Scroll down and Click on **Cisco AMP for Endpoints Connector** folder and then Click **Cisco AMP for Endpoints Connector**
3. Click the **Scan Now** button
4. Select **Full Scan**

If you think you have a virus on your computer, you can force Tetra to scan your entire system.

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- Scroll down and Click on **Cisco AMP for Endpoints Connector** folder and then Click **Cisco AMP for Endpoints Connector**
- Click the **Scan Now** button
- Select **Full Scan**

**Info**
The Cisco AMP client for macOS does not have the ability to manually run a scan. The client is constantly monitoring your computer. If you are having issues or believe you have a virus contact the service desk.

**Note**
If you find a virus on your University computer, please contact the IT Service Desk for assistance.

**Related FAQs**

- How do I run a virus scan with Tetra?
- What is Tetra antivirus and who should I contact for help?
- What is Cisco AMP and who should I contact for help?
- What antivirus software is on my university computer?
- How do I install Sophos antivirus on my personal computer?