How do I report an IT security incident?

Tell Me

1. Any event that could lead to someone gaining unintentional, unlawful, or unauthorized access to University information or resources is a security risk and must be reported immediately. Examples of security incidents include:
   a. Unauthorized access to systems or data.
   b. Lost or stolen equipment.
   c. Discovery of sensitive or confidential information on a public website.
   d. Inadvertent sending of sensitive or confidential information to unauthorized recipients.
2. Send an email to SecurityIncident-group@uncc.edu or contact the IT Service Desk at 704-687-5500 or help@uncc.edu.

Related FAQs

- How do I request an exception from University IT Guidelines for Endpoints, Systems and Applications?
- How do I request a new firewall rule?
- How do I request a privileged account for system/application administration?
- What vulnerability management tools are used at UNC Charlotte?
- How does an endpoint device manager configure a device to use secure DNS?