What are the NinerNET password rules?

Tell Me

When setting your password for NinerNET account, the password must conform to these rules:

<table>
<thead>
<tr>
<th><strong>Minimum length:</strong></th>
<th>8 characters</th>
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<tbody>
<tr>
<td><strong>Maximum length:</strong></td>
<td>30 characters</td>
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</tbody>
</table>
| **Required characters:** | One lower case alphabetic character  
                           One upper case alphabetic character  
                           One numeric character  
                           One special character from the set ! * + - / _ |
| **Prohibited characters:** | Your first name  
                             Your preferred first name  
                             Your last name  
                             Your email address  
                             “Pass” or “Word” |
| **Password History:** | Password cannot contain 8 characters in the same sequence as the previous 8 passwords |

**Note:** You cannot change your password more than two times in a 24-hour period  
Changing the case (upper/lower) in your password, doesn't constitute a password change

Related FAQs

- What information is needed to request a sponsored guest account?
- What computing services does a sponsored guest get access to?
- How will a sponsor know when a sponsored guest account is expiring?
- How long does it take to get a sponsored NinerNET account approved?
- How long does a sponsored guest account last?