How do I change my NinerNET password on the NinerNET website for password and account management?

Tell Me

You will receive a password change notification 15, 7, 5, 2 and 1 day before your password expires.

Follow these steps to change or reset your NinerNET password:

1. Go to [NinerNET](#)
2. Click on [Manage Account](#)

3. Login with your current NinerNET account

4. In the Account Security section under Change Password, enter and confirm your **new password** (HINT: The system maintains a record of your last 9 passwords, so you can't re-use them.)

5. Click [Reset Password](#) - a success notification will appear at the top of the page
6. Click Log Out
7. If you have problems, please contact the IT Service Desk, 704-687-5500 or help@uncc.edu

**Expiration**

Please see this FAQ for password expiration time frames.

**Related FAQs**

- What information is needed to request a sponsored guest account?
- What computing services does a sponsored guest get access to?
- How will a sponsor know when a sponsored guest account is expiring?
- How long does it take to get a sponsored NinerNET account approved?
- How long does a sponsored guest account last?