How do I "forget" a wireless network on my device?

Tell Me

If you are having trouble connecting to wireless, try "forgetting" the network:

<table>
<thead>
<tr>
<th>Windows 10</th>
<th>macOS</th>
</tr>
</thead>
<tbody>
<tr>
<td><img src="image" alt="Windows 10 Network Settings" /></td>
<td><img src="image" alt="macOS Network Preferences" /></td>
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</tbody>
</table>

1. **Click on the wireless icon in the system tray**

2. **Click on Network & Internet settings**

3. **Click on Wi-Fi on the left hand side of the window**

4. **On the Wi-Fi tab, select the eduroam network and click the - button**

   ![Wi-Fi Settings](image)
4. Click **Manage known networks** in the middle of the page

![Image of Wi-Fi settings]

- Click **in the middle of the page**
- **Manage known networks**
- **eduroam**

5. Click **OK** and then on the next window, click **Apply**

![Image of network settings]

- Click **OK**

**Related FAQs**

- **How do I log into eduroam wireless at UNC Charlotte on my computer?**
- How do I log into eduroam wireless at UNC Charlotte using a phone/tablet?
- How do I log into eduroam wireless on Windows 10 before logging in?
- What should I do if I'm having trouble connecting to wireless on-campus?
- How do I "forget" a wireless network on my device?