Why am I getting a connection error for eduroam wireless on my Windows 10 computer?

Tell Me

1. After resetting your NinerNET password, you may experience connection issues with eduroam. Select the wireless icon in the bottom right hand corner of the screen (near the clock) to bring up the network selection menu
   a. Select Network Settings

![Network Settings](image)

b. In the Network Settings window, make sure Wireless is turned on and then select Manage Wi-Fi Settings

![Wi-Fi settings](image)

c. Select eduroam, then click Forget

Manage known networks

![Eduroam Forget](image)

d. Repeat the process of connecting to Eduroam wireless

Related FAQs

- How do I log into eduroam wireless at UNC Charlotte on my computer?
- How do I log into eduroam wireless at UNC Charlotte using a phone/tablet?
- How do I log into eduroam wireless on Windows 10 before loggin in?
• What should I do if I'm having trouble connecting to wireless on-campus?
• How do I access the wireless network (WiFi) on campus?