How do I re-link my UNC Charlotte Dropbox account to my personal account using the Dropbox Sync App?

Tell Me

Note
These instructions assume that the Dropbox Sync App is already installed on the computer and that the accounts were linked previously.

<table>
<thead>
<tr>
<th>Windows</th>
<th>Mac</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Right click on the Dropbox icon in the bottom tool bar</td>
<td>1. Through a browser, login to your UNC Charlotte Dropbox account (dropbox.uncc.edu)</td>
</tr>
<tr>
<td>2. Click on the gear icon in the top right corner</td>
<td>2. Click your name in the upper right corner and select Connect a personal Dropbox</td>
</tr>
<tr>
<td>3. Click on Preferences</td>
<td>3. The Connect your personal Dropbox page will open</td>
</tr>
<tr>
<td>4. Click on Account</td>
<td>4. Enter the email address and password for the personal Dropbox account and click Sign in</td>
</tr>
<tr>
<td>5. Click on the tab that says UNC Charlotte</td>
<td>5. Link UNC Charlotte Dropbox</td>
</tr>
<tr>
<td>6. Click on Link to UNC Charlotte Dropbox</td>
<td></td>
</tr>
</tbody>
</table>
7. Enter your email address (username@uncc.edu) and click **Sign In**; you should not enter your password.

8. Click **Get your link code**

9. You will be redirected to the University Web Authentication page; log in with your NinerNET credentials.

5. Your University and personal Dropbox accounts are now connected.

6. Click on the Dropbox icon in the upper-right of your screen.

7. Click **Link**
10. After logging in, you will be provided a link code - click **Copy link code**

11. Go back to the Dropbox Setup window and click the **Paste** button - then click **Submit**

12. Your University Dropbox account will be linked to the Dropbox Sync App

**Linked to UNC Charlotte Dropbox!**
This computer is now linked to your UNC Charlotte Dropbox! Files in your UNC Charlotte Dropbox folder automatically sync and backup online.

10. Click **Get your link code**

11. You will be redirected to the University Web Authentication page; log in with your NinerNET credentials

12. After logging in, you will be provided a link code, copy

13. Go back to the Dropbox Setup window and paste in the code, then click **Submit**
14. Your University Dropbox account will be linked to the

15. Click Open my Dropbox Folder

Related FAQs

- Do sponsored guests or student employees get a University Dropbox account?
- How do I add my UNC Charlotte Dropbox account to my Dropbox mobile app on my iOS or Android devices?
- How do I connect my personal and my UNC Charlotte Dropbox for Business accounts and switch between them?
- How do I change the email address for my personal Dropbox account?
- How do I re-link my UNC Charlotte Dropbox account to my personal account using the Dropbox Sync App?