**What is Duo and what is it used for at UNC Charlotte?**

**Show Me**

Watch the below video for a general overview of what Duo is and how it works.

**Tell Me**

Duo will be required for all employees (full-time, part-time, adjunct faculty and student) starting January 31, 2019.

1. Duo provides a second layer of security for your NinerNET account.
2. Two factor authentication requires something you know (your NinerNET password) and something you have (e.g. a phone/tablet).
3. Faculty/staff have the option of setting up a landline for emergencies; students don't.
4. See this FAQ to get started with Duo.

**Related FAQs**

- What do I do if I can't check the "Remember me for 30 days" option in Duo?
- How do I configure a fob for use with Duo?
- Can I get removed from Duo after I have been enrolled?
- How do I use the Duo app to generate a passcode?
- How do I use Duo while traveling outside the U.S.?