How do I access the VPN using Duo?

Tell Me

1. When you are required to use Duo to **access the VPN**, you will be prompted to log in using your NinerNET credentials and a **Second Password**:  

<table>
<thead>
<tr>
<th>DUO Push</th>
<th>Phone Call</th>
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| 1. Open the Cisco AnyConnect client on your computer  
2. Enter your NinerNET username and password  
3. Type **push** in the **Second Password** field and click **OK**  
4. Open the Duo app on your phone and tap the **Approve** button on your phone, when prompted  
5. Cisco AnyConnect will finish dual authentication and you can use resources as usual  
6. Click **Disconnect** in the Cisco AnyConnect client when you're finished with your VPN session | 1. Open the Cisco AnyConnect client on your computer  
2. Enter your NinerNET username and password  
3. Type **phone** in the **Second Password** field and click **OK**  
4. Answer the phone call and press any key  
5. Cisco AnyConnect will finish dual authentication and you can use resources as usual  
6. Click **Disconnect** in the Cisco AnyConnect client when you're finished with your VPN session | 1. Open the Cisco AnyConnect client on your computer  
2. Enter your NinerNET username and password  
3. Go to the Duo app anywhere in the UNC Charlotte area  
4. Type the code provided in the **Second Password** field and click **OK**  
5. Cisco AnyConnect will finish dual authentication and you can use resources as usual  
6. Click **Disconnect** in the Cisco AnyConnect client when you're finished with your VPN session |

**Related FAQs**

- What do I do if I can't check the "Remember me for 30 days" option in Duo?
- How do I configure a fob for use with Duo?
- Can I get removed from Duo after I have been enrolled?
- How do I use the Duo app to generate a passcode?
- How do I use Duo while traveling outside the U.S.?