What should I do when I get a "disallowed keystrokes" error at login for eGA?

Tell Me

1. **Clear your cookies and cache** from your browser's history.
2. Restart your computer and try the link again.
3. If the problem persists, notify the Graduate School.

Related FAQs

- How do I make an eGA pay/date change effective for this pay-period?
- How do I backdate an eGA appointment?
- Why are eGA account codes listed next to the assistantship types?
- Why am I getting "no results" when I enter my students’ information for eGA?
- What should I do when I get a "disallowed keystrokes" error at login for eGA?