How do I upgrade my University Mac to the latest operating system?

Tell Me

Info
Please see this FAQ to determine your current operating system version. In some cases you might already be running the latest version.

Catalina, 10.15 will be released to ITS-managed Macs (not Student Affairs) during Spring 2020. See this Apple website for more details about the latest operating system.

- Desktops: It's recommended that you start the installation before leaving the office for the day; the installation will likely take an hour to complete and it may involve several reboots.
- Laptops: The installation can be completed on or off campus; please make sure you laptop is plugged into power.
- If you have issues, contact the IT Service Desk at ext. 7-5500 or help.uncc.edu.

macOS Mojave or later

1. Choose System Preferences from the Apple menu , then click Software Update to check for updates.
2. If any updates are available, click the Update Now button to install them.

Software Update

An update is available for your Mac

• macOS 10.14.1 Update

More info...

Use of this software is subject to the original license agreement that accompanied the software being updated.

Autointitally keep my Mac up to date

Advanced...

3. After downloading, the installer opens automatically.

4. Click Continue and follow the onscreen instructions.
5. Close any applications and follow the prompts.
6. You may be asked to sign in with an administrator name and password to install a helper tool, then click Add Helper to continue.

You can verify you are on Catalina by clicking the Apple menu in the corner of your screen, choose About This Mac. The version of your operating system appears beneath “macOS” or “OS X” in the window that opens. It should say macOS Catalina 10.15 or higher.
Related FAQs

- Why do I have a Relocated Items folder after upgrading to macOS Catalina?
- How do I upgrade my University Mac to the latest operating system?
- How do I know what operating system I am running?
- How is my new University Mac different from my old Mac?
- How do I access my H:, S: or J: Drive on my university Mac computer?