How do I upgrade my University Mac to the latest operating system?

Tell Me

**Info**
Please see this FAQ to determine your current operating system version. In some cases you might already be running the latest version.

Catalina, 10.15 will be released to ITS-managed Macs (not Student Affairs) during Spring 2020. See this Apple website for more details about the latest operating system.

- Desktops: It’s recommended that you start the installation before leaving the office for the day; the installation will likely take an hour to complete and it may involve several reboots.
- Laptops: The installation can be completed on or off campus; please make sure you laptop is plugged into power.
- If you have issues, contact the IT Service Desk at ext. 7-5500 or help.uncc.edu.

### macOS Mojave or later

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<th>Earlier macOS versions</th>
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| 1. Choose **System Preferences** from the Apple menu , then click **Software Update** to check for updates.  
2. If any updates are available, click the **Update Now** button to install them. |
| ![Software Update](image) | ![Software Update](image) |

3. After downloading, the installer opens automatically.

4. Click **Continue** and follow the onscreen instructions.
5. Close any applications and follow the prompts.
6. You may be asked to sign in with an administrator name and password to install a helper tool, then click **Add Helper** to continue.

You can verify you are on Catalina by clicking the **Apple menu** in the corner of your screen, choose **About This Mac**. The version of your operating system appears beneath “macOS” or “OS X” in the window that opens. It should say macOS Catalina 10.15 or higher.
Related FAQs

- Why do I have a Relocated Items folder after upgrading to macOS Catalina?
- How do I upgrade my University Mac to the latest operating system?
- How do I know what operating system I am running?
- How is my new University Mac different from my old Mac?
- How do I access my H:, S: or J: Drive on my university Mac computer?