How do I run a virus scan with Tetra?

Tell Me

1. Click on the Windows Start Menu

2. Scroll down and Click on Cisco AMP for Endpoints Connector folder and then Click Cisco AMP for Endpoints Connector

3. Click the Scan Now button

4. Select Full Scan

If you think you have a virus on your computer, you can force Tetra to scan your entire system.

- Click the Windows Start Menu
- Scroll down and Click on Cisco AMP for Endpoints Connector folder and then Click Cisco AMP for Endpoints Connector
- Click the Scan Now button
- Select Full Scan

Info
The Cisco AMP client for macOS does not have the ability to manually run a scan. The client is constantly monitoring your computer. If you are having issues or believe you have a virus contact the service desk.

Note
If you find a virus on your University computer, please contact the IT Service Desk for assistance.

Related FAQs
- How do I run a virus scan with Tetra?
- What is Tetra antivirus and who should I contact for help?
- What is Cisco AMP and who should I contact for help?
- What antivirus software is on my university computer?
- How do I install Sophos antivirus on my personal computer?