What is Duo restore and how does it work?

Tell Me

• The Duo Mobile app includes a feature called Duo Restore.
• This functionality enables Android and iOS Duo Mobile users to back up their Duo-protected accounts and recover them when they get a new device.
• Information about setting up backup and recovering accounts after restoring from backup can be found in this Duo Knowledge Base article.
  • Note that there are different instructions for iOS devices and Android devices.

Related FAQs

• What do I do if I can't check the "Remember me for 30 days" option in Duo?
• How do I configure a fob for use with Duo?
• Can I get removed from Duo after I have been enrolled?
• How do I use the Duo app to generate a passcode?
• How do I use Duo while traveling outside the U.S.?