How do I update my alternate email address and phone number on the NinerNET website for password and account management?

Tell Me

Follow these steps to change your alternate email address and phone number on the NinerNET website for password and account management:

1. Go to NinerNET
2. Click on Manage Account

   Existing Users
   - MANAGE ACCOUNT
   For managing NinerNET passwords and accounts
   - Forgot NinerNET username
   - Reset password
   - Get Don Code

   New Users
   - ACTIVATE ACCOUNT
   First-time users login to activate your NinerNET account
   Requires NinerNET username and personal email or mobile phone

3. Login with your current NinerNET account

4. Click Update Recovery Information

   Account Recovery Information
   
   This information is needed for identity verification and emergency NinerAlert communication.

   Personal Email: *****@gmail.com
   Personal Cellphone: *****051

   UPDATE RECOVERY INFORMATION

5. Select where you want to receive the verification code and then click Send Verification Code
6. Enter the verification code you receive, click **Verify Code**

7. Update your Personal Email and Personal Cell and click **Update Recovery Information**.

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**Related FAQs**

- What information is needed to request a sponsored guest account?
- What computing services does a sponsored guest get access to?
- How will a sponsor know when a sponsored guest account is expiring?
- How long does it take to get a sponsored NinerNET account approved?
- How long does a sponsored guest account last?