How is my new University Mac different from my old Mac?

Tell Me

This FAQ does not apply to Macs in Student Affairs.

After April 2017, if you get a new Mac or your Mac gets a new software image, you will see the following changes:

1. **Tetra Antivirus** is protecting the computer.
2. You will be prompted to **Accept** the University's policy agreement when you log in.
3. **Apple Enterprise Connect** is installed and will sync the Mac local password with your NinerNET password. See this FAQ for more details.
4. The H drive (personal network space) and S drive (departmental network shares) will mount.
5. To enhance security, the following changes have been made:
   a. Laptops are encrypted. See this FAQ for more details
   b. The screensaver will automatically come on after 15 minutes of inactivity and you will need to re-enter your NinerNET password to unlock
   c. **Parental Controls** have been disabled so that machine accounts can not be created
   d. **Profiles** are disabled so that the machine can be centrally managed
   e. **Sharing Preferences** are disabled so that other services can not access the device
   f. The automatic syncing of documents and data to iCloud has been disabled so that university data is not stored in iCloud
   g. Automatic login has been disabled
   h. The firewall has been enabled
   i. Only apps from the Mac App Store and identified developers are allowed to be installed

Related FAQs

- How do I upgrade my University Mac to the latest operating system?
- Why do I have a Relocated Items folder after upgrading to macOS Catalina?
- How do I know what operating system I am running?
- How is my new University Mac different from my old Mac?
- How do I access my H:, S: or J: Drive on my university Mac computer?