How do I change my NinerNET password on the NinerNET website for password and account management?

Tell Me

You will receive a password change notification 15, 7, 5, 2 and 1 day before your password expires.

Follow these steps to change or reset your NinerNET password:

1. Go to NinerNET
2. Click on Manage Account
3. Login with your current NinerNET account
4. In the Account Security section under Change Password, enter and confirm your new password (HINT: The system maintains a record of your last 9 passwords, so you can't re-use them.)
5. Click Reset Password - a success notification will appear at the top of the page
6. Click **Log Out**
7. If you have problems, please contact the IT Service Desk, 704-687-5500 or help@uncc.edu

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**Expiration**

Please see this [FAQ](#) for password expiration time frames.

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**Related FAQs**

- What information is needed to request a sponsored guest account?
- What computing services does a sponsored guest get access to?
- How will a sponsor know when a sponsored guest account is expiring?
- How long does it take to get a sponsored NinerNET account approved?
- How long does a sponsored guest account last?