What vulnerability management tools are used at UNC Charlotte?

Tell Me

This FAQ provides supplemental information in support of the Guideline for Security for Endpoints.

Vulnerability management is the practice of identifying, classifying, prioritizing, re-mediating and mitigating software vulnerabilities. Vulnerability scanning is done to help the university identify vulnerabilities on its networked computing devices.

1. UNC Charlotte uses Rapid 7 InsightVM on endpoints and Acunetix Web Application Security tool
2. Rapid 7 Insight VM agent:
   a. Runs on university devices.
   b. Is lightweight and has a small footprint.
   c. Provides real-time monitoring scans of the endpoint and sends the information to a central log server.
   d. Helps computing device administrators know about endpoint vulnerabilities so that the vulnerabilities can be mitigated.
   e. The agent is found by looking in Add/Remove programs.
   f. If you are unsure whether or not this agent is running on your computer or have additional questions, please contact the IT Service Desk at 704-687-5500 or help.uncc.edu.
3. Acunetix Web Application Security is used by ITS to scan web applications.
   a. Risks are identified and administrators notified to mitigate the risks.
4. If you have questions or need additional assistance, contact the IT Service Desk, help.uncc.edu or 704-687-5500.

Related FAQs

- How can I confirm an internal email (@uncc.edu) from a faculty or staff member is a legitimate address?
- What is S/MIME encryption?
- How do I request an exception from University IT Guidelines for Endpoints, Systems and Applications?
- How do I request a new firewall rule?
- How do I request a privileged account for system/application administration?