How do I run a virus scan with Tetra?

Tell Me

Info

The Cisco AMP client for macOS does not have the ability to manually run a scan. The client is constantly monitoring your computer. If you are having issues or believe you have a virus contact the service desk.

If you think you have a virus on your computer, you can force Tetra to scan your entire system.

1. Click on the Windows Start Menu
   ![Windows Start Menu](image)

2. Scroll down and Click on Cisco AMP for Endpoints Connector folder and then Click Cisco AMP for Endpoints Connector
   ![Cisco AMP for Endpoints Connector](image)

3. Click the Scan Now button
   ![Scan Now](image)

4. Select Full Scan
   ![Full Scan](image)

Note

If you find a virus on your University computer, please contact the IT Service Desk for assistance.

Related FAQs

- How do I run a virus scan with Tetra?
- What is Tetra antivirus and who should I contact for help?
- What is Cisco AMP and who should I contact for help?
- What antivirus software is on my university computer?
- How do I install Sophos antivirus on my personal computer?