How can I confirm an internal email (@uncc.edu) from a faculty or staff member is a legitimate address?

Tell Me

In general, most internal email is from legitimate senders but it is possible for a "bad guy" to spoof an email address. If you suspect an email may not be legitimate, by the end of the Spring semester you will be able to check to see if S/MIME encryption is enabled.

After May 2020:

1. Click on the carrot beside the sender:

   ![Click on the carrot](image1)

   

   Re: TeamViewer

   Matt Deal 5 days ago
to Brent

   Thanks. That answers all of my follow up questions.

2. Once expanded, you should see the verified email address, as well as Enhanced encryption (S/MIME):

   ![Expanded email](image2)

   

   Re: TeamViewer

   Matt Deal 5 days ago
to Brent

   From Matt Deal • Matt.Dead@uncc.edu
   To Brent Smith • Jonathan.B.Smith@uncc.edu
   Date Dec 4, 2019 7:44 AM
   
   Enhanced encryption (S/MIME)

   View security details

   Thanks. That answers all of my follow up questions.

3. This means the sender is legitimate.

Related FAQs

- What are the guidelines for storing level 0 - 3 data?
- What are the UNC Charlotte policies on tuition waiver?
- Tuition Waiver Eligibility
- How do I request an exception from University IT Guidelines for Endpoints, Systems and Applications?
- How can I confirm an internal email (@uncc.edu) from a faculty or staff member is a legitimate address?