How do I connect to my campus Mac computer remotely?

Tell Me

Corona Virus Operating Conditions 2020

RDP (Remote Desktop Protocol - Windows) or VNC (Virtual Network Computing - Mac) allows for the secure, remote connection of one computer to another. Under certain emergency conditions*, when access to on-campus resources is unavailable, RDP/VNC permissions may be granted.

RDP/VNC approvals will be temporary and not guaranteed after emergency conditions have passed and can only be initiated from a university managed device. Personal devices cannot be used for this connection.

NOTE: The use of RDP/VNC carries with it greater security risks than other methods of remote access. Therefore, additional reviews and approvals are required.

*R:emergency conditions not typically weather related

Requests will only be considered when:

- A critical business operation is restricted to a particular on-campus managed workstation. See Guideline for the Security of Endpoints.
- A specialized software/application is only available on a particular on-campus workstation
- A specific research task (data set operation) is only available on a particular on-campus workstation

RDP/VNC connections are only permitted from one university managed device to another university managed device. Personally owned devices should not be used for RDP/VNC connections to on-campus university workstations

To make an VNC connection to a Mac computer:

1. Request access
2. Determine your IP Address - see this FAQ
3. Run the Enable Remote Desktop tool in Self Service tool on your Mac

4. Windows to Mac
   a. Download and install RealVNC Viewer
   b. Enter the IP address of our device and press Enter

Mac to Mac

![RealVNC Viewer](image-url)
4. c. If given an insecure warning, click Continue

4. d. Enter your credentials and click OK to log into your Mac

Related FAQs

- Where do I begin with the Tuition Waiver process?
• Help With Tuition Waivers
• How do I access a transcript of the CTL workshops I have attended?