Why am I getting an error message about cookies when trying to review a Kaltura video in Canvas?

Tell Me

1. If you're trying to view a Kaltura video using Internet Explorer, Edge, or Safari browsers, you may get an "Access Denied" or the below error.

   ![Warning](image)
   Your browser is blocking 3rd party session cookies which are required for the Kaltura application. To resolve this issue, please update your settings to allow 3rd party cookies.

2. Use Chrome or Firefox as your browser and the issue should resolve.

   ![Info]
   Browsers
   Which browsers does Canvas support?
   How do I access Canvas using a mobile browser on my iOS device?
   How do I access Canvas using a mobile browser on my Android device?

Related FAQs

- How can I specify that a Kaltura video in Canvas can be downloaded?
- Which tools can I use to create videos or presentations for my class?
- How can I record my screen and add notations using Kaltura Capture?
- Why am I not able to record audio or video when using Kaltura Capture on my Mac?
- How do I request captions for a Kaltura video?