How do I create a redirect to a new custom domain (URL) for a university website?

Tell Me

- Faculty/staff can create a redirect to a custom domain (URL) for university websites
- This redirect would come before uncc.edu - example: customredirect.uncc.edu

1. Go to go.uncc.edu
2. Click the Click here to create a custom redirect link (login if prompted)

3. Click Add redirect

4. Click Click here if you would like to create a new redirect domain

5. Follow instructions noted in red then click Save
6. You will receive emails from WebServices-group confirming receipt and when your request has been approved. (This process typically takes 1-2 business days.)

7. Your request will then be generated into an IT ticket. You will receive emails from UNC Charlotte IT Services when the request is created and completed. (This process typically takes 1-2 business days.)

8. Once the new domain is created, login to go.uncc.edu

9. Click **Add redirect**

   ![Image](image1.png)

10. Enter part of a URL to search for your entry.

11. Click the drop down arrow under **Redirect Domain**, you will see your new domain name, choose the new name.

   ![Image](image2.png)

12. 

13. In the **From** field you will see the new domain, enter where you want the redirect to go in the **To** field. You can decide whether you want the redirect enabled or not.

   ![Image](image3.png)

14. 

15. Your redirect will be live almost immediately, test it to make sure it works.

16. If you have any questions contact the IT Service Desk, 704-687-5500 or help.uncc.edu

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**Related FAQs**

- How do I use the Short URL service for a university website?
- How do I create a redirect to a new custom domain (URL) for a university website?