Why can't participants see my screen when sharing from macOS Catalina (10.15)?

Tell Me

1. With macOS Catalina (10.15), Apple introduced new security and privacy features for Mac devices. In order to share your screen (e.g. when using WebEx, Google Hangouts, Google Meet, Kaltura Capture), you have to ensure that your browser is granted access to the Screen Recording permission.

   Please note: you have to change this setting even if you are not recording the session.

2. Click System Preferences
3. Click Security & Privacy
4. Click Privacy
5. Click Screen Recording in the left pane
6. Ensure your browser is checked to allow screen sharing.

Related FAQs

- Which web conferencing or online chat tool is best for me?
- Can I host or present a WebEx session from my mobile device?
- How can WebEx and Zoom hosts help secure meetings?
- How do I get a phone number to host a WebEx meeting?
- How do I share my screen in WebEx?