What happens if a Single Sign On (SSO) session time out is different from the application time out?

Tell Me

1. When you log into an application requiring Single Sign On (SSO) authentication there are two things that happen:
   a. You log into the application, let's call this a "local session".
   b. You also log into the SSO session that is shared with all other services using the SSO login, let's call this a "global session".
2. If the local session times out before the global session, you will simply be prompted to login again.
   a. You click the login button and will be taken directly back to the application, without entering your login credentials.
   b. This basically refreshes your login and can be repeated until the global session times out.

Related FAQs

• How can I tell what systems use Single Sign On (SSO)?
• What is Single Sign On (SSO) at UNC Charlotte?
• How do I log into a Single Sign On (SSO) service?
• When I log out of a Single Sign On (SSO) service, will I be logged out of all the services?
• What happens if a Single Sign On (SSO) session time out is different from the application time out?