What is Duo restore and how does it work?

Tell Me

- The Duo Mobile app includes a feature called Duo Restore.
- This functionality enables Android and iOS Duo Mobile users to back up their Duo-protected accounts and recover them when they get a new device.
- Information about setting up backup and recovering accounts after restoring from backup can be found in this Duo Knowledge Base article. Note that there are different instructions for iOS devices and Android devices.

Related FAQs

- For new employees, what happens if I try to login to a SSO system and I haven't enrolled in Duo?
- Can I use Duo if I don't have a mobile phone?
- What type of fob should I buy to work with Duo?
- How do I get a fob for use with Duo?
- How does a department provide fobs for student employees?