What should I do with my Duo fob if I don't need it anymore (leaving job, changing position, etc.)?

Tell Me

1. Fobs provided to you by the University should be returned to your supervisor
2. The supervisor should contact the IT Service Desk to remove the device from the original user
3. Once removed, see this FAQ for instructions on configuring the fob for another user

Related FAQs

- For new employees, what happens if I try to login to a SSO system and I haven't enrolled in Duo?
- Can I use Duo if I don't have a mobile phone?
- What type of fob should I buy to work with Duo?
- How do I get a fob for use with Duo?
- How does a department provide fobs for student employees?