How do I use Citrix to access software and applications remotely? 

Tell Me

1. To use the Citrix Workspace, follow these instructions:
   a. The Citrix Workspace appears to maintain a better connection, according to customer feedback
      i. Download, install and configure the Citrix Workspace
      ii. Access the Citrix Workspace
      iii. Windows PC: Start > All Apps > Citrix Workspace
      iv. Mac: Applications > Citrix Workspace
      v. Login with your NinerNET account
      vi. Access software and applications by clicking on the + icon

   vii. Select the software or application and a shortcut will be added to your Citrix window

   viii. Click on the software shortcut link on the Citrix window to open the software

   Note
   What applications are available in Citrix?
   If you are using Citrix for on campus, use eduroam wireless. See this FAQ to connect to eduroam.

   Note
   It can take several seconds to load the application from the remote Citrix servers. Please wait for the application to load. Clicking on the application multiple times will result in a long wait since Citrix will attempt to open the software multiple times.
ix. Once you launch an application through the Citrix Workspace, you will be able to see your network files. For instance, when you launch Word through the Citrix Workspace, not only will you have access to the full application but you will also be able to get to your personal folders.

2. You can also access Citrix through a web browser by going to citrix.uncc.edu
   a. Login with your NinerNET account
   b. Click Use light version

   ![Citrix StoreFront](image)

   c. Access software and applications by clicking on the application icon

   ![Note](image)

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Related FAQs

- Who can use Citrix?
- What is Citrix?
- What applications are available in Citrix?
- How do I use Citrix to access software and applications remotely?
- Can I use Citrix for teaching my class?